## Corps Security Staff Development

Clarence joined Corps Security in 2014 and since then has become a well-established, respected and highly thought of member of the operational management team. Clarence has taken every opportunity presented to him and has progressed through several roles with Corps, providing him with unrivalled knowledge of security operations at every level.

Clarence entered the world of work in the building trade as a multi-skilled worker specialising in bricklaying and plastering. The irregularity of decent jobs was causing an issue, so Clarence decided to take a different path. He joined an agency to help fill the gaps between building jobs and after a short while was offered an interview with Corps. He was successful and took a role as a Relief Officer, deciding to quit his construction job and focus on security full time. This was a risk – Clarence didn't have any industry-related qualifications or experience, but immediately loved what he was doing and is now so glad he decided to change his career.

His first job as a Relief Officer for Corps was based at London's iconic cultural landmark St Paul's Cathedral. Here he was part of the event security team, meeting and greeting guests and making people feel welcome. As a Relief Officer Clarence spent time going from site to site giving him the opportunity to meet lots of new people and become familiar with different sites and surroundings. He then accepted the position of Events Supervisor and progressed on to the critical role of Mobilisation Manager where he was responsible for the complete setup and mobilisation of many new Corps contracts. Both roles involved a lot of travelling around the country and meeting new people, something Clarence loves.

"Looking back, I've progressed very quickly through the business. I've put lots of hard work in and the support I have received has been instrumental in getting me to where I am today"

Clarence's hard work paid off and in 2017 he took on the role of Contract Manager within our operational team based in London. Here he was responsible for a customer portfolio with a value of around £6m which included several flagship accounts. A key part of his job was relationship management, and he was involved in building and developing accounts throughout London. The Contract Manager position equipped Clarence with number of key skills. He learned to manage a range of stakeholders and liaise with both site-based operatives and customer teams to ensure a fantastic service provision.

This experience positioned Clarence perfectly for his most recent role. In early 2022 he took the next, and major step, in his career, becoming Regional Manager for Corps major accounts group. This cluster of contracts includes flagship operations with organisations such as Channel 4, Royal Opera House and Somerset House.

Clarence is also an award winner! With a passion for equity, diversity and inclusion he volunteered to become a Guardian within Corps very special ED&I initiative – Corps Together. The Corps Together team aim to create a more inclusive workplace for our colleagues, instilling a sense of belonging. Clarence has been instrumental in implementing a Corps Together charter, which outlines the promises both the company and our colleagues make to one another in support of our mission. He has also overseen the roll out of ED&I training for our entire workforce as well as a programme to celebrate significant dates for all Corps communities. In 2022 Corps won the OSPA (Outstanding Security Performance Awards) for Outstanding Equity, Diversity & Inclusion Initiative, the first of its kind for our industry and evidence the Corps Together are leading the way in this area across our sector.

