

BNP PARIBAS

**TAILORED, INTEGRATED
SECURITY ACROSS
MULTIPLE LOCATIONS**

SECURITY GUARDING

CLIENT: BNP PARIBAS

SECTOR: FINANCIAL SECTOR

OVERVIEW

The BNP Paribas estate comprises four key buildings across London, including their flagship premises in Marylebone and operational offices in Moorgate. One BNP Paribas location is multi-tenanted with the bank operating across 11 of the 24 floors within the building.

Our team at the bank is headed up by an Account Manager who fulfils a very strategic role focussing on client and community engagement, building relationships and reviewing site performance. Reporting to this manager is a Security Operations Manager who oversees the day to day running of our contract including areas such as scheduling, individual performance reviews, training, site policy and procedure maintenance and team communications. Four Supervisors are responsible for teams across the four-building campus including front of house operations.



CHALLENGE

The standards at BNP Paribas are extremely high and Corps Security support this through the delivery of an immaculate security and front of house service. Our teams carry our general security duties including the administration and management of passes, access and egress control, full building patrols, CCTV management and review, loading bay management and alarm response. In addition to these services BNP Paribas also need more specialist services such as close protection and dawn raids.

The bank is undergoing a large regeneration project involving construction and fit out works across their premises. This provides security with additional challenges and as such provision needs to be increased and decreased as required by build use.



SOLUTION

BNP Paribas is a well-known investment bank, and as such are subject to heightened threat from tailgating and access breach. Therefore, tight access and egress protocols are critical, and our team are highly vigilant and appropriately trained to detect and deal with incidents.

Close Protection (CP) services are also required from time to time, in line with movement in the UK threat level. This involves Corps CP officers escorting members of the bank's senior management team and VIP's when in transit or moving between buildings. BNP Paribas can sometimes find themselves a target for negative attention due to specific political alliances or wider business associations, this can lead to localised protests and demonstrations held outside their buildings. The Corps contract management team monitor French news and political channels to help identify any specific threats and work in partnership with the bank to put plans in place to protect those identified as vulnerable.

The Corps team at BNP Paribas are also heavily involved in the practice of 'dawn raid' scenario testing which sees representatives from the HMRC arrive on site and demand access. During this live exercise the team are required to respond as if this were a genuine raid, following the specific processes and protocols outlined by the customer.



To find out more about how Corps Security can help with your security provision visit: corpssecurity.co.uk

CORPS SECURITY
85 Cowcross St, London, EC1M 6PF
Tel: **0207 566 0500**
Email: info@corpssecurity.co.uk

“Corps have taken security at the bank on a real journey, guiding us along the way to get the best from our service but also our people. The result of Corps approach has seen an increase in productivity across the service, better ways of working achieved for our teams and a future proof solution based on modern, cutting-edge technology and systems. We know that in Corps we have a true security partner, now and into the future.”

JOHN BALDWIN

Head of Business Support Services (BSS)
Hard Services, BNP Paribas

RESULT

The Corps team support the one-team way of working at BNP Paribas, an ethos which is very much led from the top. This requires our front of house officers to liaise closely with the reception team to create a positive customer interaction at every touchpoint.

Joint daily briefings are carried out to share information across the teams and ensure every individual understands activity taking place across the estate. Here a list of visiting VIPs is also shared so all team members know who will be passing through the building and can provide a suitable welcome. Out of hours the security team manage the reception facility at the bank, meaning they are the first point of contact for anyone wishing to contact the business.

BNP Paribas operates a lively entertaining and events schedule, showcasing their impressive facilities. In the case of events taking place Corps provide additional cover to ensure the safety and security of all building users whilst becoming ambassadors for the business and creating a lasting impression on guests and visitors.

CORPS
Est. 1859
SECURITY