



## **OVERVIEW**

Corps have been working with BOC since 2011 providing a truly holistic security solution blending security guarding, access control, remote monitoring, gatehouse management, COMAH evacuation emergency procedures and scenario training across 13 UK distribution facilities.

BOC had felt the impact of inconsistent legacy contracts and incompatible systems so were looking for a security partner who could provide sound security advice and solid solutions to their issues.

### **CHALLENGE**

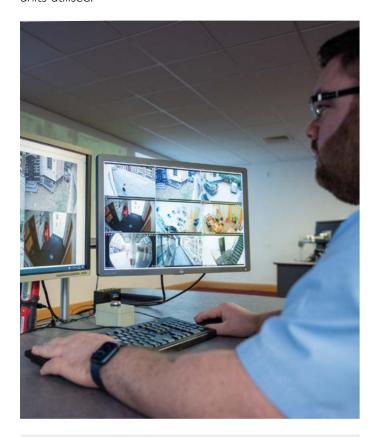
BOC needed a flexible and scalable solution that could drive through change without causing disruption to the business. Ultimately what they required was a solution that effectively integrated physical guarding with technology to provide the most comprehensive, sustainable and cost-effective service possible. After a comprehensive security review Corps Monitoring knew they could help through the introduction of services via our state-of-the-art monitoring centre (Corps CMC).

### **SOLUTION**

Corps Monitoring offers a market defining solution for all building control and alarm systems covering HVAC, lighting control, CCTV, access control, fire detection, water detection, gas aspirating systems, Perimeter Intrusion Detection (PIDS) and conventional intruder detection systems.

Our team of operators at the CMC have the ability to receive information and alarms, view, evaluate and react to multiple events and situations arising across various building systems. They can access crucial data 24/7 and receive instant alarm notifications, interconnect critical information back to our customers and predetermined users anytime and anywhere.

The Corps Monitoring team are connected to all 13 BOC UK locations monitoring CCTV cameras as well as building alarms and access control systems. More than 160 individual cameras are monitored across the estate with systems such as ProtectNet Broadband Line, Adpro, Videcon, HikVision, WebWayOne, Digi Monitor units utilised.



To find out more about how Corps Security can help with your security provision visit: corpssecurity.co.uk

CORPS SECURITY 85 Cowcross St, London, ECIM 6PF

Tel: 0207 566 0500

Email: info@corpssecurity.co.uk

We see Corps as a trusted partner, and one that adds a welcome dose of reassurance to our organisation. The company has supported us tremendously in reducing our security costs by working in partnership to deliver an ongoing strategic migration from manned guarding to remote monitoring services wherever possible and without compromising on security.

# **DEE COBB**

Procurement Manager, Indirects BOC UK & Ireland

### **RESULT**

No two days at BOC are ever the same and the Corps Monitoring team manage a variety of incidents and calls ranging in severity and all with different response and escalation protocols. These can include incidents such as intrusion at a premises/site, attempted theft, fire alarm activation, damage to the facility and BOC staff unable to gain entry to the building.

Relationships are key for Corps Monitoring and then team strive to instil a sense of confidence in our customers that their premises, assets and importantly, people, are all in safe hands. Our operators become an extension of our client's team, taking personal responsibility for the protection of the things which matter most. Our customer stakeholder team at BOC feel they have the reassurance from Corps Monitoring that someone is always on the end of the phone, with contact possible 24 hours per day. The team provide daily reporting and access to data around all activations via CorpsSecure our interactive online portal.

Initially a cost reduction of around 30% was achieved for the client without any detriment to security, simply by configuring the best combination of guarding with less costly but equally effective remote monitoring services. This proves that blended solutions really do work and that both physical and technical security can be provided in unison to deliver exceptional results for organisations.

